



**VORTEX<sup>®</sup>**

***Logistics Crafted to Fit Your Needs<sup>®</sup>***

## ABOUT US

### COMMITMENT

Our commitment is to never cease developing innovative value-added logistics solutions to meet the needs of our clients.

### MISSION

Our mission in business is to create, develop, and maintain customers.

### GOAL

Our goal is to provide premium service level with consistent focus in meeting our customer's needs, and their customer's demands.

### AFFILIATION

Vortex Worldwide Logistics is a proud member of:

**National Customs Brokers & Freight Forwarders of America (NCBFAA) & Florida Customs Brokers & Forwarders Assoc. (FCBFA)**

**NSMSDC (National Minority Supplier Development Council) as well as FSMSDC (Florida State Minority Supplier Development Council)**

### SYSTEMS

Vortex operates its services platform on CargoWise One, an award winning, enterprise-class system that streamlines VORTEX's financial, administrative and management operations of its freight forwarding, customs brokerage, warehousing & distribution activities by automating and integrating the vital aspects of its supply chain service offering (<https://www.wisetechglobal.com/about-us/why-wisetech-global>)





# CUSTOMS BROKERAGE

## **UNDER ITS NATIONAL CUSTOMS BROKERS PERMIT, VORTEX FACILITATES U.S. CUSTOMS RELEASE OF YOUR SHIPMENTS AT ANY AIR OR OCEAN PORT IN THE U.S.A.**

VORTEX processes entries electronically with CBP (US Customs & Border Protection) and PGA's (participating government agencies) carefully verifying that all requirements are met. PGA's include but are not limited to FDA, USDA, PPQ, F&W, BTT, FCC, DOT, EPA. For ocean shipments VORTEX timely files ISF(Import Security Filing) prior to departure from origin as is strictly required by CBP.

Operating under CBP's new system ACE (Automated Commercial Environment) VORTEX complies with CBP's deployment of the agency's monumental task that is ACE.

You can read more about the development of ACE at: <https://www.cbp.gov/trade/automated>



## **VORTEX REVIEWS, ADVISES, AND ASSISTS OUR CUSTOMERS' SUPPLY CHAIN PROCESS TO FUNCTION AT US CBP'S COMPLIANCE LEVEL OF EXPECTATION**

Multiple parts of an organization affect COMPLIANCE, from accounting & finance areas to its supply chain and logistics activities. Assisting our clients to effectively manage their US Customs & Border Protection (CBP) compliance tasks is an integral part of VORTEX' service offering.

We focus on reviewing our client's current compliance processes, and assist them on working towards reaching CBP acceptable levels of efficiency.

To learn more about US Customs' compliance expectations, visit:

<https://www.cbp.gov/trade/programs-administration/importer-self-assessment>



## AIR FREIGHT

### **OUR AIRFREIGHT FORWARDING TEAM OF PROFESSIONALS STRIVES TO ACHIEVE SPEED, EFFICIENCY AND CONTROLLED COSTS FACTORS**

VORTEX relies on the most efficient air carriers available, allowing us to provide our customers the best pricing and value-added results expected of an airfreight program.

Working closely in conjunction with its worldwide network of partners, Vortex supports a wide range of air freight services in search of the best alternatives that supports its customers' supply chain needs.

To learn more about Air Freight Efficiency, as defined by IATA-International Air Transport Association, please visit: <http://www.iata.org/pressroom/pr/Pages/2010-03-09-01.aspx>



# OCEAN FREIGHT

## **VORTEX OCEAN FREIGHT FORWARDING SERVICES ENCOMPASS FULL CONTAINER LOAD (FCL) & LESS THAN CONTAINER LOAD (LCL) SHIPPING SERVICES**

As a fully accredited OTI (Ocean Transportation Intermediary) by the US Federal Maritime Commission (FMC), Vortex can effectively manage ocean shipments to and from any point in the world.

Our staff is trained and certified to provide streamlined ocean freight forwarding services to book cargo, arrange pick up and delivery, and manage the entire shipping process.

VORTEX ensures that our ocean freight customers comply with SOLAS(Safety of Life at Sea) & VGM(Verified Gross Mass) Rules; On 1 July 2016, new requirements to verify the gross mass of a packed container entered into force under the International Convention for SOLAS.

To learn more about VGM & SOLAS, please visit: <http://www.imo.org/en/MediaCentre/HotTopics/container/Pages/default.aspx>



# OVERLAND TRANSPORT

## **WE ANALYZE OVER THE ROAD TRANSPORTATION RESOURCES TO MATCH YOUR SPECIFIC NEEDS**

We carefully ensure that all FTL/LTL compliance requisites, codes, security measures, and transportation standards are in place. Our experienced staff takes special care in coordinating and managing your shipments at every milestone from beginning to end, including the procurement of special permits, security and safety needs.

We have established partnerships with reliable and experienced trucking companies which ensures our customers needs will be met at all times.

VORTEX operates under permits issued by US DOT (Dept of Transportation) as well as FMCSA (Federal Motor Carrier Safety Administration). As such our primary concern is safety and compliance at all times.

To learn more about OVER THE ROAD safety, as defined by the FMCSA, please visit:

<https://www.fmcsa.dot.gov/safety/analysis-research-technology>



## CARGO INSURANCE

**WE UNDERSTAND THE NEED TO PROTECT OUR CUSTOMER'S SHIPMENTS. VORTEX PARTNERS WITH WORLD RENOWN TOP RATED INSURANCE COMPANIES.**

Unfortunately, and very often shippers and consignees alike abruptly learn (when faced with a claim) that their shipments are not protected; this is the wrong time to evaluate coverage, or that there is no coverage to protect their interest. It is a fact that carriers are insured to protect their interest and property, not that of the shipper's, and if a shipper purchases protection from the carrier it is an expensive endeavor.

Being the global logistics services entity that VORTEX is, we understand the need to protect our customers' shipments against loss or damage of any kind while in transit.

Upon your approval, our team of professionals will readily issue certificates of insurance; we are electronically connected with our insurance partners, and also empowered to extend coverage in minutes.



# < ACCREDITATIONS

- ✓ **VORTEX** is Licensed by US Customs and Border Protection as an accredited Customs Broker, permitted nationwide.
- ✓ **VORTEX** is Licensed and Registered by the Federal Maritime Commission as an OTI-Ocean Transport Intermediary, NVOCC-Non Vessel Operating Common Carrier, and Freight Forwarder.
- ✓ **VORTEX** is formally Licensed and Registered by the Transportation Security Administration as an IAC-Indirect Air Carrier.
- ✓ **VORTEX** is formally accredited by US Customs as a Certified member of C-TPAT Customs Trade Partnership Against Terrorism.
- ✓ **VORTEX** is a formally certified by the National Minority Supplier Development Council as a Minority Business Enterprise(MBE).





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